

Learner Assessment Information

AURAF2004 Solve routine problems in an automotive workplace

This unit requires you to identify, clarify and resolve routine, basic, day-to-day problems commonly encountered in an automotive workplace. It involves deciding on the best solution, implementing and evaluating solutions and assisting others to identify and resolve problems.

The knowledge assessment must be completed successfully before additional assessment tasks are undertaken. These additional tasks will need to be completed before an assessor can determine you as competent for this unit.

ONLINE LEARNING PROGRAM

- Task 1** For this task, you will need to complete successfully all learning parts from the AURAF2004 Solve routine problems in an automotive workplace learning program.

KNOWLEDGE ASSESSMENT

- Task 2** You are required to complete the online knowledge assessment for this unit of competency. You will need to create an ASA Learning Hub account by visiting www.asalearninghub.com.au then search for the assessment by using the following unit code and/or title:

AURAF2004 Solve routine problems in an automotive workplace

After you have successfully completed the knowledge assessment you will receive a certificate with a unique code that you must present to your assessor as evidence and to receive your additional tasks for this unit.

Twenty questions will be asked that require you to achieve a 90% pass mark. It is not expected to take more than 40 minutes to complete this task.

DEMONSTRATION ASSESSMENT

- Task 3** Identify and explain three routine workplace problems or potential problems that may occur to your assessor.
- Task 4** Demonstrate how you would gather and evaluate all related information for one of the three routine or potential problems you identified in task 3.
- Task 5** Write at least three possible solutions to your identified or potential problem and select the best solution.
- Task 6** Explain to your assessor how you would implement and monitor your chosen solution in task 5.
- Task 7** Explain how you would assist others in resolving routine problems in an automotive workplace.